



Best Packager



The deserving winner of this category is
Personal Touch Packaging

After all the negative stories in the press a couple of years ago about the death of packagers, Personal Touch Packaging (PTP) is one thriving company dispelling that particular myth with a cutting-edge online offering ensuring it stays ahead of the competition.

Its clear-cut website contains an online agreement-in-principle that will be returned with a part-completed generic application form which is suitable for most lenders' requirements. An online decision-in-principle system also allows intermediaries to track the entire decision process.

Alongside PTP's smooth and efficient technology sits a superior support team. The packager offers a dedicated new business team with experienced staff members just a phonecall away, onsite underwriters and a case update telephone service.

PTP manages to maintain exemplary service standards and, with well over 1,000 brokers registered with it, it is not hard to see why intermediaries have voted for its technology as the best in evidence from a packager this year.

Web address: ptpackaging.co.uk

Online opening hours: 24/7

Number of products accessible through the system: All lenders on panel accessible, direct integration with two lenders

Online applications accepted: Underwritten on online application. Original signature of client required for offer

Number of brokers registered on the system: 1,200

Mission statement: To consistently exceed our clients' expectations.