



# Best Self-Cert Lender

**UCB Home Loans**

Specialist lender of Nationwide

**UCB is the worthy winner of the award for  
Best Self-Cert Lender**

**U**CB Home Loans was the first true self-cert lender to enter the market, back in 1987. But instead of resting on its laurels, it has successfully kept pace with the latest advances in technology and offers a cutting-edge service.

Its online facility, iSite, allows brokers to get instant DIPs, produce KFIs, reserve products and complete online applications. It also enables 24-hour case management and tracking from beginning to end.

The site is clean and easy to use – and for any techno-dinosaurs still lurking in the shadows of the mortgage industry, there is even a helpful demo of the services available to download.

And that's not just on the Internet. UCB has also started texting intermediaries with updates on mortgage cases, as part of its Mortgage Application Tracking System, allowing even the busiest of brokers to keep up-to-date with their applications while out on appointments. This system enables brokers to check what information is still required to complete the application, by text as well as by email.

**Web address:** [ucbhomeloans.co.uk/intermediaries](http://ucbhomeloans.co.uk/intermediaries)

**Online opening hours:** 24/7

**Percentage of mortgage applications submitted online:** 50%

**DIPs available:** Yes

**Full offers available:** No

**Number of registered brokers on the system:** Not disclosed

**Mission statement:** To deliver a professional and personal service to intermediaries which combines direct access to BDMs and underwriters with online decisions and case tracking.